

**Schedule 2**

**Belize Electricity Limited  
("Licensee")  
Quality of Service Standards (Service Reliability)**

**Reliability Indices  
System Average Interruption Frequency Index ("SAIFI")  
System Average Interruption Duration Index ("SAIDI")  
Actual 2008**

**Total System**

System Average Interruption Frequency Index ("SAIFI")	16.28
System Average Interruption Duration Index ("SAIDI")	16.50