



2½ Miles Northern Highway | P.O. Box 327

Belize City, Belize

Corporate: 501.227.0954 | Customer Care: 0.800.235.2273

Fax: 501.223.0891

November 14, 2011

BEL Investigates Cause of Extended Loss of Power Supply to Portions of San Pedro Town

Yesterday, November 13, Belize Electricity Limited (BEL) commenced works in San Pedro Town during a planned power outage scheduled for 8:00 a.m. to 2:00 p.m. to install and commission new equipment, conduct general maintenance and replace infrastructure on the transmission and distribution system on the island.

This planned power outage was slated to affect the portion of San Pedro Town which includes Coconut Drive, Angel Coral Street, Sea Grape Street, Pescador Drive, San Telmo Area, Manta Ray Street, Mosquito Street and the entire area North of Boca del Rio.

During the course of these works, technical problems were experienced by crews working on an underground system on the island and on the submarine cable between the Maskall and San Pedro Substations. This prevented restoration of power supply to the affected areas at 2:00 p.m., as scheduled.

BEL line crews continued work to rectify the problems, however, there were several failed attempts to reconnect these areas to the main line which links San Pedro to the mainland via a submarine cable. Since the remainder of the island was being supplied by BEL's diesel generators, the increase in load later in the evening placed a strain on the generation requirements. This limited generation capacity required that another area be taken off the generation supply, which resulted in a power outage to an additional area – Barrier Reef Drive. That area was eventually restored with power after approximately 2 and half hours.

BEL crews continued to work into the night with the aim of identifying the cause of the technical problems which are preventing restoration of power supply to the remainder of the island. Crews were forced to suspend works at 3:00 a.m. this morning and have since returned to the field to continue their investigation.

Areas currently affected are Journey's End onwards North and between BEL's substation and Island Cottage Resort.

BEL apologizes to customers in San Pedro Town for this extended power outage and the great inconvenience it has caused. The Company will continue to work to restore power supply to the affected areas in San Pedro Town and will provide another update as soon as possible.