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July 7, 2016

## BEL Apologizes to Customers in San Pedro Town for Extensive Power Interruption

Belize Electricity Limited (BEL) is extending an apology to residents of San Pedro Town, Ambergris Caye, following an extensive power Interruption that affected the island from last night until earlier today.

At 9:17 p.m. Wednesday, the entire island lost power supply, which required prompt response from BEL. A faulty substation breaker was identified as the cause, requiring technicians to reconfigure the San Pedro substation to isolate the faulty equipment. Power supply was restored to all customers during the course of today.

The Company's technical personnel will remain on location overnight to ensure continued monitoring and support to the San Pedro team.

BEL thanks customers in San Pedro Town for their patience and invites residents to a public meeting to discuss power interruptions affecting the island, customer concerns and the Company's plans to address reliability and growth. The public meeting will be held on Monday, July 11 at the Lion's Den on Barrier Reef Drive, commencing at 7:00 p.m.

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