



BELIZE ELECTRICITY LIMITED

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BEL Expresses Concern for Family Who Lost Home in Fire

Belize Electricity Limited (BEL) expresses sympathy to a family who recently lost their home in a fire, which is suspected to have started from a candle. The Company is deeply concerned by the fact that, in 2016, Belizeans still continue to lose their homes, valuable possessions and risk the lives of their entire family through the use of candles.

BEL provides opportunities for customers and potential customers to access safe, reliable and affordable electricity through the following offers:

1. Customers who are unable to pay their bill on time, may visit or call any BEL office countrywide to make a reasonable payment arrangement.
2. Persons who cannot afford a service entrance, which is needed for safe and proper connection, can apply to BEL for assistance. Interested persons must make a firm commitment to paying their electricity bills, to be eligible for BEL's service entrance program.

These programs, along with subsidies approved by the PUC to Social Rate Customers, can reduce electricity bills to less than a \$1 a day for poor and marginalized families.

The Company also reminds that:

1. Customers are liable for any power that is consumed through their service entrance, even if it is consumed by a neighbour.
2. If you are aware of others who are using power illegally and unsafely, call BEL to make a report.
3. In cases where customers are found stealing power, they will be disconnected. However, once they accept liability and agree to a reasonable payment plan for the power consumed, they are immediately reconnected.

The public is encouraged to contact BEL at **0-800-BEL-CARE (0-800-235-2273)** for more information.

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