

# Joint Press Release



November 28, 2017

## **Belize Water Services Limited and Belize Electricity Limited Open Joint Utility Office in Benque Viejo del Carmen**

Residents of Benque Viejo del Carmen Town, San Jose Succotz Village and nearby communities in the Cayo District are now able to directly access the Belize Water Services (BWS) and Belize Electricity Limited (BEL). During a ceremony today, the two companies officially opened a Joint Utility Office at 36 Churchill Street, Benque Viejo del Carmen.

Customers now have the convenience of a one-stop location for bill payments, applying for new service and making account changes, reports or requests that are available in BWS and BEL offices elsewhere.

Customers in the area had been without the service presence of BWS and BEL for over 15 years.

This Joint Utility Office is the second of several, borne out of a partnership established between two companies. The first office was opened in Placencia in 2015.



(l-r) Sean Fuller - Senior Manager, Information & Communication Systems and Customer Care, BEL; Alvan Haynes - Chief Executive Officer and Alberto August, Chairman, BWS; and Mayor Heraldo Ramcharan Jr.

BWS and BEL welcome customers to the Joint Utility Office and look forward to this newfound opportunity to improve our relationship with the residents and customers of Benque Viejo, Succotz and nearby communities. The office is open Monday to Friday from 8:00 a.m. to 12:00 noon and 1:00 p.m. to 4:00 p.m.

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**Belize Water Services Limited**  
Public Relations Officer  
+501-227-4757 Ext. 1405

### **CONTACT:**

**Belize Electricity Limited**  
Public Relations Department  
info@bel.com.bz | +501-227-0954